

Welcome to Your New Texas Teen Checking Account

To get the most of your Texas Teen Checking account, visit us at www.texasnational.com to set up your account and enroll in eStatements.

All Texas Teen Checking account customers must enroll in eStatements by the third statement cycle from account opening to avoid a \$5.00 monthly statement service fee.

Below are some of the things you can take advantage of on the TNB Online Banking portal.

• Online Banking - www.texasnational.com

- View Account Balances, Account Activity & Search Transactions
 - Accounts Tab > Account Activity
- Parents can make transfers to their Teens Checking Account
 - Pay and Transfer Tab > Funds Transfer
- Enroll for Electronic Statements (eStatements)
 - Accounts Tab > Statements > Enroll > Acknowledge
- View Monthly Statements
 - Accounts Tab > Statements
- O Change your User ID, Password, Address, Contact Information
 - Customer Service Tab > Account Maintenance
- Manage Alerts
 - Customer Service Tab > Manage Alerts
 - Have your account balance sent to you daily
 - Have alerts send to you if your debit card is charged
- Enroll for Text Banking
 - Home Page > Mobile Banking Section > Enroll for Text Banking
 - Text banking gives you access to your accounts via text (SMS) messages on your phone
 - It's a fast, easy way to look up account balances or recent account history by sending a shortcode to 49794

TEXT BANKING SHORTCODES

- B Summary of available balances for all accounts

 H Summary of recent transactions per account
- fransactions per accoun
- c List of available Text Banking commands
- Help content for Text Banking
- Receive a URL for the Texas National Bank website
- Request an activation code for Mobile Banking
- S Disable text banking

SECURITY TIPS FOR TEENS:

- Protect the secrecy of your Personal Identification Number (PIN)
- Protect your debit card as though it were cash
- Promptly notify us if you lose your card or if it is stolen
- Create longer passwords
- Set up account alerts using online banking to have your balance texted to you everyday

- O Don't lend your debit card to anyone
- O Don't tell anyone your PIN
- O Don't write your PIN where it can be discovered
- O Don't use a PIN such as your date of birth
- Don't type passwords on devices or networks you do not control







Once you have set up your TNB Online Banking account, the next step is downloading the TNB Mobile Banking App. You can find our App in the two App Stores listed below.



Search Texas National Bank on the:

- o Apple App Store
- o Google Play Store

• Mobile App features available

- o Check Account Balances, Account Activity and Search Transactions
- o Make Transfers to and from other TNB Accounts
- o Check for bank locations
- o Mobile Deposit
 - Avoid coming to the bank and make your check deposits on your mobile device. Must meet eligibility requirements:
 - Eligible account types include Checking, Savings, and Money Market
 - Account must be open for at least 90 days
 - Maximum number of times account is overdrawn for the past 12 months cannot exceed 6
 - Maximum times of NSF's for the past 12 months cannot exceed 6



Zelle®

is an easy way to send money directly between almost any U.S. bank accounts typically within minutes. With just an email address or U.S. mobile phone number, you can quickly, safely and easily send and receive money with more people you know and trust, regardless of where they bank.



For those times you forget your debit card at home, you can set up your TNB Debit card to be used on your mobile device. TNB Mobile Wallet allows you to securely pay for items using your Smart Watch. To take advantage of this service just follow the instructions on your Mobile device to set up TNB Mobile Wallet.

- Apple Pay: Apple Phone
- Samsung Pay: Samsung Phone
- Google Pay: Android Phone



TNB has partnered up with the AllPoint network to give TNB customers access to thousands of fee-free ATMs in the US and Mexico. Download the Allpoint App from your App Store to find an ATM near you.

- o Make sure to look for the Allpoint logo to ensure your transaction will be surcharge-free
- o Allpointnetwork.com/FindanATM

Mobile carrier message and data rates may apply.



